



Easy Returns · 30 Day Money Back Guarantee

YOUR NAME

YOUR EMAIL

VIDABOX ORDER #

RETURNING FOR:  REFUND  STORE CREDIT

### NEED TO RETURN? NOT A PROBLEM!

**You may return any unopened item within 30 days of purchase.** Opened items that have not been used or damaged will also be accepted - but if the item has been damaged or modified in any way, the warranty has been voided and it is no longer eligible for a refund.

For new and like-new items, VidaBox will provide a refund against the original payment method.

**· Items that have been removed from their original packaging must be sent back to our main New York, USA warehouse.**

· Returns cannot be sent to international warehouses.  
Reason: These spaces are run by 3rd party logistics companies with no VidaBox employees.

**No opened returns are processed at international warehouses.**

Please return the item(s) in the original packaging and pack them inside another, outer box along with this returns form.

If the original packaging is no longer available, please pack each piece separately to avoid anything being damaged in transit, as this may affect the amount of your refund.

### COMMON QUESTIONS & ANSWERS:

- ★ Shipping is at your own expense, unless we sent the wrong item.
- ★ Please allow (1) billing cycle to see the refund on your credit card or online banking statement.
- ★ You do not need an RMA number to return items, simply include your order number at the top, along with this form.
- ★ If your purchase included any free, promotional items - don't forget to include the free item with your return, so that we can issue a full refund.
- ★ More questions? Chat w. us online at [VidaBox.com](http://VidaBox.com) - or call us at: 516-499-5050 / 844-4-KIOSKS , Mon-Fri 9am to 6pm EST / New York Time

**Have an AMAZON or NEWEGG order?**

<p><b>For EXCHANGE - call 516-499-5050 FIRST.</b> We can help expedite &amp; save you time!</p>	<p><b>For RETURNS - please start the returns on Newegg or Amazon first, since they hold your funds.</b></p>
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### REASON FOR RETURN:

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> WRONG TABLET SIZE<br><u>Contact Us First!</u> | <input type="checkbox"/> NEED DIFFERENT STYLE / DESIGN | <input type="checkbox"/> NOT THEFT RESISTANT |
| <input type="checkbox"/> NO LONGER WANTED<br>CHANGED MIND              | <input type="checkbox"/> NOT SURE HOW TO POWER         | <input type="checkbox"/> NEEDED SOONER       |
| <input type="checkbox"/> TOO HARD TO REMOVE TABLET                     | <input type="checkbox"/> NOT SURE HOW TO INSTALL       |  |
| <input type="checkbox"/> OTHER (DESCRIBE)                              | <input type="text"/>                                   |  |

### INSTRUCTIONS

- 1** Print, fill in, & include this REQUIRED FORM in the return.
- 2** Send to: **Attn: VidaBox Returns**  
**125 Newtown Rd**  
**Suite 100**  
**Plainview, NY 11803**
- 3** Upon arrival, we'll process your return!

**FOR SECURITY:**  
We suggest shipping with an insured, trackable method + signature